

Qsync™

Network Gateway for Qmotion Automated Shades

www.qmotionshades.com

Step 1

Verify the contents of the Qsync package and gather materials:

- a. Ethernet cable
- b. Qsync
- c. Antenna
- d. Power Adapter
(Color may vary.)



Step 2

Attach the antenna to the Qsync by screwing it onto the coaxial connector on Qsync's back plate. For best performance, position the antenna as high up as possible and without obstructions between it and the shades.



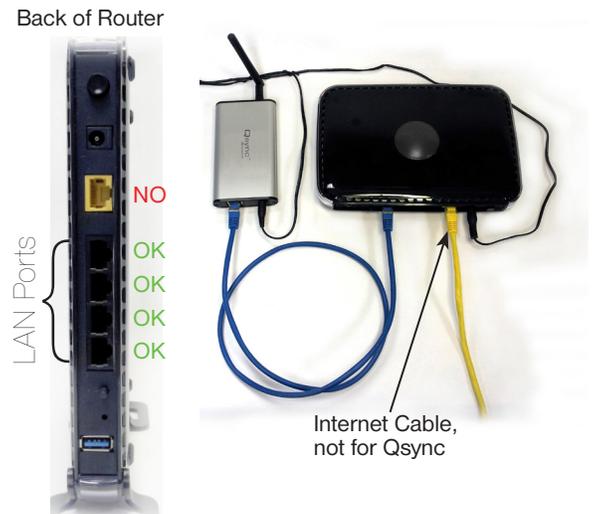
Step 3

Plug the power cord into Qsync's front plate. Then plug it into a power outlet.

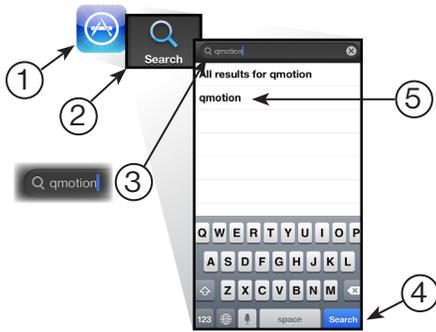


Step 4

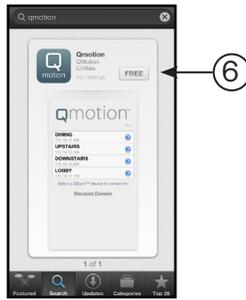
Connect Qsync to one of your router's LAN ports using an ethernet cable. Do not use the Internet Port (shown yellow.) Qsync will only receive commands from this WiFi network. Before continuing, ensure that your Apple device is connected to this router's WiFi network.



Installing and Opening the Qsync App



Open the App Store on your Apple Device. Search for "qmotion".



Download the latest Qmotion app by tapping **FREE**.



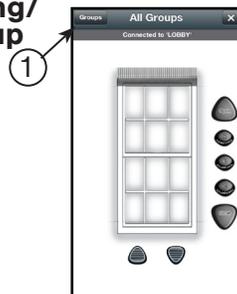
Tap **INSTALL APP** to install the Qmotion app.

APPLE DEVICES

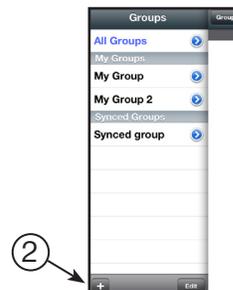


Open the Qmotion app. The screen shown allows you to select Qsync devices on the same WiFi network.

Adding a Group and Adding/Deleting Shades in a Group



To add a group of shades, first tap **Groups**.

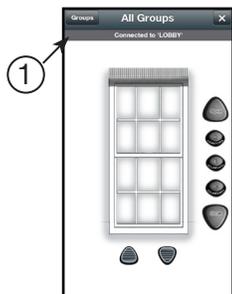


The remote slides over to reveal the group listing. Tap **+** to add a new Group.



Name the group. Add shades by tapping **Add Shade**. Delete shades by tapping **Delete Shade**. Follow on-screen instructions for each.

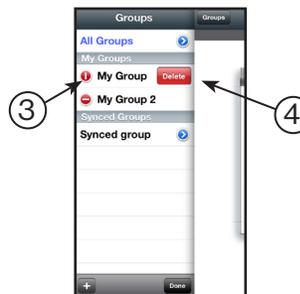
Deleting a Group



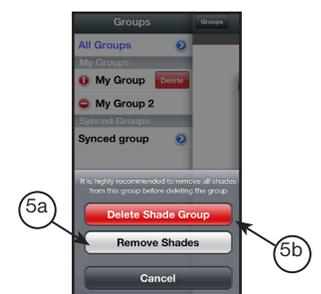
To delete a group of shades, first tap **Groups**.



Tap **Edit** to edit the group list.

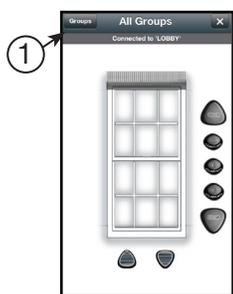


Existing groups created on your device can now be deleted. Tap the red circle next to a group, then tap **Delete**.



NOTE: You must remove every shade from the group before deleting it.

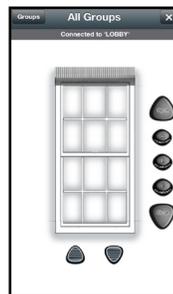
Using Qsync



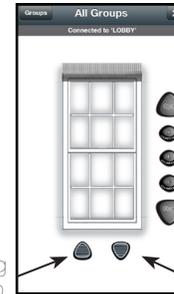
To get started, first select a group by tapping **Groups**.



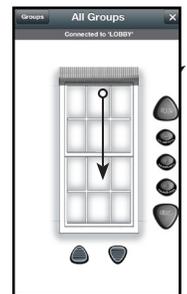
Tap on the group you would like to control. You can control synced groups and groups you created.



You can now use the control buttons to change shade positions.



You can also use the jog buttons to move the shade a little at a time.



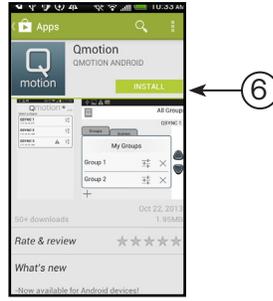
Alternatively, you can swipe the on-screen shade to the position you like.

Installing and Opening the Qsync App

ANDROID DEVICES



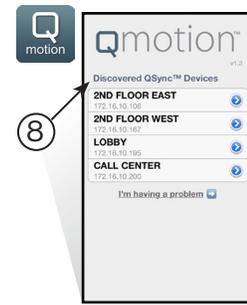
Open the Play Store on your Android Device. Search for "qmotion".



Download the latest Qmotion app by tapping **INSTALL**.

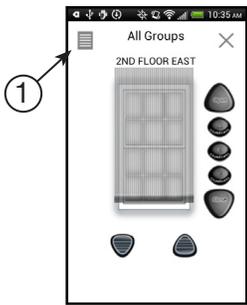


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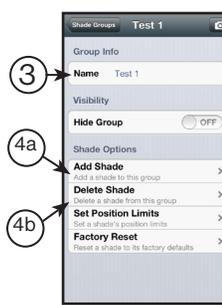
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To add a group of shades, first tap **+**.



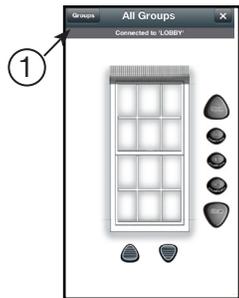
The remote slides over to reveal the group listing. Tap **+** to add a new Group.



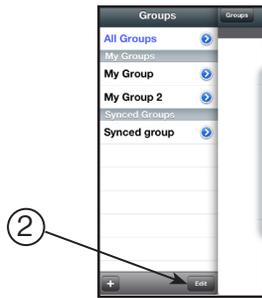
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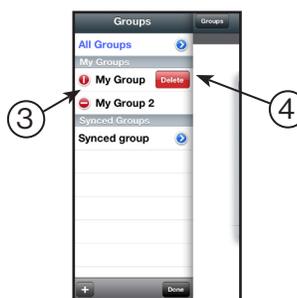
Deleting a Group



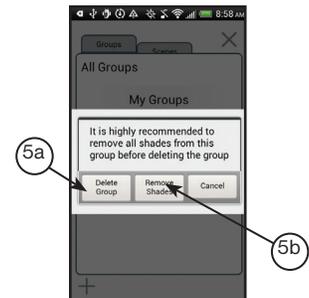
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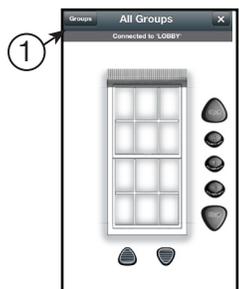


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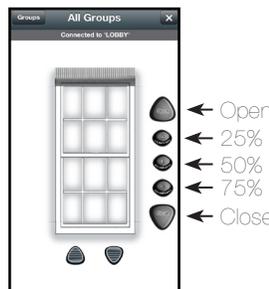
Using Qsync



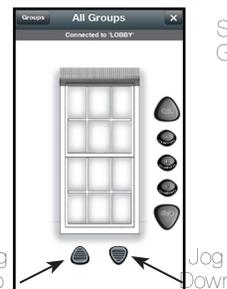
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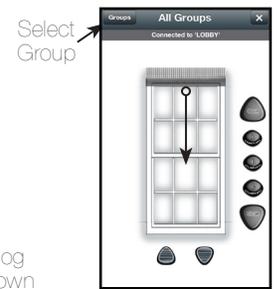
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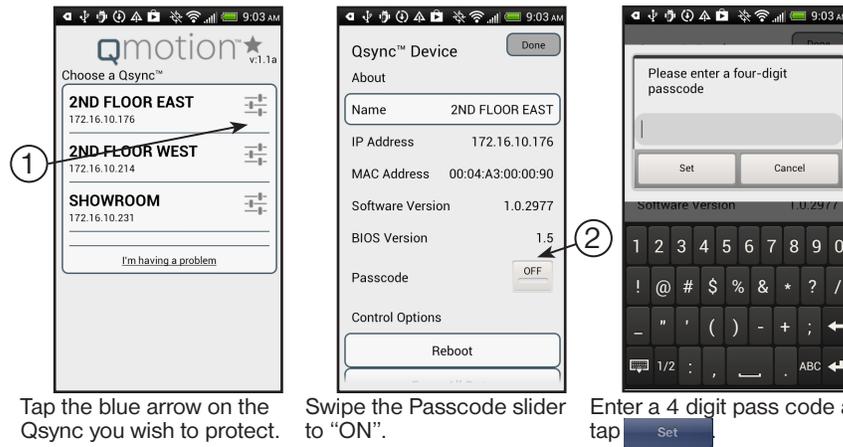


You can also use the jog buttons to move the shade a little at a time.



Alternatively, you can swipe the on-screen shade to the position you like.

Set a Passcode



Tap the blue arrow on the Qsync you wish to protect.

Swipe the Passcode slider to "ON".

Enter a 4 digit pass code and tap **Set**.

Troubleshooting

Symptom	Problem	Solution
I added a group, but it does not show up in My Groups list.	Poor network connection.	Exit out of the app by tapping X . Re-open the app. If this has not fixed the problem, your device could be having WiFi connectivity issues. Check for a WiFi connection or try to move closer to the WiFi router.
I deleted a group, but it still shows up in My Groups list.	Poor network connection.	Exit out of the app by tapping X . Re-open the app. If this has not fixed the problem, your device could be having WiFi connectivity issues. Check for a WiFi connection or try to move closer to the WiFi router.
I tried to change the settings of a group, but nothing happened.	Your device did not create that group.	You can only modify or delete groups that were created by the same device. In other words, creating a group on a Smart Phone would only allow that particular Smart Phone to modify or delete that group. No other device has permission to do so.

Qsync Recovery Console



If the Troubleshooting section does not resolve an issue, open the app and tap **I'm having a problem**.

The Qsync app can recover the Qsync hardware. Simply tap **Start Recovery**.

CE COMPLIANCE
Qmotion® Qsync
MODEL: QSYNC-433AM

Is in conformity with:
R&TTE DIRECTIVE: 1999/5/EC
COUNCIL DIRECTIVE: 93/68/EEC
RoHS DIRECTIVE: 2011/65/EU; 2002/95/EC



And the following:
EN 300 220-1 v2.3.1 (ERM/SRD - technical characteristics & test methods)
EN 300 220-2 v2.4.1 (ERM/SRD - harmonized essential requirements)
EN 301 489-1 v1.9.2 (ERM/EMC - common technical requirements)
EN 301 489-3 v1.4.1 (ERM/EMC - specific conditions for short range devices)
EN 61000-3-2/-3 (Harmonics & Flicker)
IEC 60335-1:2001 4th Ed. incl. Corrigendum 1:2002 + A1:2004 + A2:2006 incl. Corrigendum 1:2006
EN 60335-1: 2002 + A11:2004 + A12:2006 + A2:2006 + A13:2008 + A14:2010 + A15:2011
AS/NZS 60335-1:2011

Qsync, model QSYNC-433AM, when installed and maintained according to the entire Manufacturer's Instructions, meets the provisions of the above listed EU Directives.

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If you still experience difficulties, please call
toll-free 1-877-849-6070.

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